

# DIRECT DEBIT MANDATE

UK bank account holder(s) only

**Name of Client:**

**UK Registered Address:**

**Method of Payment** – GB Pounds (£) Only

By Direct Debit

Monthly

Annually

Instruction to your Bank / Building Society to pay by Direct Debit Freedom Health Insurance, Bourne Gate, 25 Bourne Valley Road, Poole BH12 1DY.

Please complete parts 1-5 to instruct your Bank / Building Society to make payments directly from your account.



## 1. Full postal address of your branch

To:  Bank/Building Society

Address:  Postcode:

**2. Bank Sort Code**  -  -

**3. Bank/Building Society No.**

**4. Name of Account Holder**

## 5. Instruction to your Bank or Building Society

Please pay Freedom Health Insurance Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Freedom Health Insurance and, if so, details will be passed electronically to my Bank/ Building Society.

Banks and Building Societies may not accept Direct Debit instructions for some types of accounts.

Signed:

Date:

## The Direct Debit Guarantee



**Banks and building societies may not accept Direct Debit Instructions for some types of account.**

**This Guarantee should be detached and retained by the payer.**

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Freedom Health Insurance will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Freedom Health Insurance to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit by Freedom Health Insurance or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when Freedom Health Insurance asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.