# Welcome to the GP24 Service

Book a video or telephone call with an experienced GP at a time to suit you



#### **Video Consultations**

8am - 10pm, 7 days a week, excluding Christmas Day



#### **Phone Consultations**

Unlimited, 24/7, 365 days a year access



### **Private Prescriptions**

Delivered to your door or collect from the pharmacy



### **Open Referrals**

If further investigation or treatment is necessary



Freedom
Health Insurance

Powered by
HEALTH

### To book your consultation, call:

# Or access the WebApp by visiting:



0345 222 3706\*

You will be put through to a member of our 24/7 customer service team who will take down a few details and then book a consultation with a GP at a time that is convenient for you.

Or by scanning this QR code



## How do I save the WebApp?



iOS Device - In your mobile web browser click the icon (shown left) and select 'Add to Home Screen'



Android Device - In your browser click the icon (shown left) and select 'Add to Home Screen'



Laptop/Desktop - Click Bookmarks at the top of the browser window and select Add Bookmark



### **Private Prescriptions**

Should the doctor feel you would benefit from prescription medication during your consultation they will issue a private prescription. Our pharmacy partner will then contact you to arrange delivery to a nominated address.



### **Open Referrals**

If the doctor believes your condition requires further investigation or treatment, they can issue you with an open referral letter. This will be emailed to you. You will need to seek claims authorisation prior to treatment.